

TO: All STHA Members
FROM: Romney Shelepak, Treasurer
DATE: August 3, 2009
RE: Online Payments

As you know, the STHA implemented online registration this season along with online payment via PayPal, which includes the option of paying fees with a credit card. We as a Board felt it was imperative to move forward in our registration process and strive for 100% online registration. We also wanted to meet the needs of our membership in offering the alternative of credit card payments.

As is often the case, with growth and progress there comes a learning curve. We have been working with USA Hockey in setting up our online system and have encountered many bumps in the road, some expected and others that have come with trial and error. Many of you have contacted us with the problems you have faced and we have taken your comments and issues and have worked to iron out the kinks in the system.

The main issue surrounds the inability to make subsequent online payments to your account if you registered during the "early registration" period and paid your \$75 early deposit. We are also encountering this with our travel families who want to pay only the base house fee at this time as the travel adder is not due until October.

I hope the following instructions will help simplify the process and address the questions you all are having:

HOUSE PLAYERS

For house families who **have not registered** and have not paid the early deposit of \$75, you may simply register online and either remit the entire house fee online via PayPal, which allows credit card payment, or mail a check to the STHA at P.O. Box 2765, Binghamton, NY 13902. Please note all house fees are due no later than August 31, 2009.

If you have a credit on your account from last season and wish to pay online, we will send you a refund of that credit once we receive your online payment. If you have a credit on your account from last season and you wish to mail in your payment, you may deduct your credit from your payment. Do not hesitate to contact me if you are unsure if you have a credit.

For house families who have registered and have paid the \$75 early deposit, you may remit the balance via check to the address noted above. If you wish to remit the balance via credit card, you do have that option. Please follow the online payment instructions located on the STHA website.

TRAVEL PLAYERS

The options for our travel families are very similar to the above for house families.

If you have not registered and have not paid the early deposit of \$75 and wish to pay your **ENTIRE** travel fee (base house + travel adder), you may simply register online and remit the entire balance via PayPal or via check mailed the address above. If you have a credit from last season, you will receive a refund check for your credit if you pay online.

If you have previously registered and paid the \$75 early deposit, or if you wish to pay only your base house fee by August 31st and pay the travel adder fee prior to the October 31st deadline, you may have two options:

1. Remit each payment via check mailed to the address above.
2. Remit each payment via credit card directly from the PayPal website as per the online payment instructions located on the STHA website.

For those travel families that have credits from last season, you may deduct your credit from your payments.

We apologize for any confusion or inconvenience caused with this new system. We firmly believe the end result will be for the better of the STHA and its entire membership. Please do not hesitate to contact me if you have any questions.

Thank you for your patience and understanding.

**PLEASE REGISTER IMMEDIATELY IF YOU HAVE NOT ALREADY
DONE SO. IT IS CRITICAL TO THE TIMELY START OF OUR SEASON
TO HAVE EVERYONE REGISTERED.**

HOCKEY SEASON IS RIGHT AROUND THE CORNER!